

LOCAL SERVICES TO SUPPORT FERNBROOKE FAMILIES

SERVICE	INFORMATION	CONTACT
COVID-19 RELATED HEALTH CONCERNS		
In an emergency, always call 000		
Hello Home Doctor Service	After hours GP care House Doctor calls between 6pm – 8am Monday-Friday Saturday from 12pm Sunday/Public Holidays 24 hours	Hello Home Doctor 134-100
13HEALTH	Confidential phone service providing health advice to Queenslanders	13 HEALTH (134 325)
National Corona Virus Health Information Line	Information on Corona Virus operating 24/7	1800 020 080
OTHER HEALTH CONCERNS		
Family GP	Your family GP will be able to assist you with most general health concerns.	List of local GP clinics
KAMBU	Kambu Indigenous Health Services – bulk billing GP and a wide range of Allied Health services	13 Church St Goodna 3436 9600 Kambu
Goodna Community Health Child Development Service	Child Health Drop-In Clinic – no appointment necessary For Occupational Therapy, Physiotherapy and Speech Pathology. Friday 8.30 am – 11.30 am Phone ahead for Psychology and Hearing Assessments	81 Queen St Goodna 3817 2324
FAMILY SUPPORT SERVICES		
Family and Child Connect	Work with families with a range of family and parenting challenges. Families can discuss their own eligibility and appropriate services.	13 32 64 Family and Child Connect Family and Child Connect Brochure
MULTI-CULTURAL SUPPORT SERVICES		
St Vincent de Paul Settlement Support	Housing, migrant family support, client advocacy, food and clothing for families arriving in Australia on a humanitarian visa and family stream clients with low English proficiency	1800 846 643 3381 4500 7/5 Smiths Rd Goodna
QPASST	Queensland Program of Assistance for Survivors of Torture and Trauma – addressing the physical, psychological and social needs of families who have arrived in Australia as refugees and have experienced torture or trauma prior to arrival.	3391 6677
Centerlink Multi-lingual services	Assistance for Refugee and Migrant individuals and families	131 202
Centerlink Indigenous Call Centre	Assistance for Indigenous individuals and families	1800 136 380
GOVERNMENT FINANCIAL RELIEF		
Governments and services Centrelink Australian Tax Offices	Payments for eligible individuals/families/businesses to provide relief from the financial impacts of COVID-19 and/or general welfare payments (eligibility criteria varies)	Government services and payments (general) Government services and payments (COVID-19 specific) Support for New Zealand citizens claiming payments in Australia ATO Support measures to assist businesses affected by COVID-19
EMERGENCY RELIEF		
Community Recovery Hotline	For vulnerable community members who are unable to access goods/services due to self-isolation / quarantine and have no means of getting food or essential items	1800 173 349
Access	Phone on Thursday between 2.00pm - 4.00pm. <ul style="list-style-type: none"> • Food • Gas bill/water bill/electricity bill • Car registration / fuel 	3412 8222
Shiloh Christian Church	Monday / Wednesday / Friday 9.00 am – 1.00 pm <ul style="list-style-type: none"> • Food parcels 	3288 5966 72 Redbank Plains Road, Redbank Plains
Salvation Army	<ul style="list-style-type: none"> • Material and financial assistance assessments 	1300 371 288
VAKS: Vans and Kitchens	<ul style="list-style-type: none"> • Food Friday 4pm – PJ Calligan Park Friday 5.30 pm – Cnr Church & Queen ST • Medical Care / Street Doctor Friday 4.30 pm – Church St 	VAKS
Ipswich Food Barn	<ul style="list-style-type: none"> • First food hamper \$35 • Fruit, vegetables and meat items 	3496 1514 1 Darling St, East Ipswich
Westside Community Care	Bread Mon, Tues, Wed, Fri 11am-1pm Foodbank Parcels for \$25 and emergency vouchers	Foodbank parcels and emergency vouchers call – 3838 2915 389 Old Logan Road, Springfield QLD 4300